

CARPET MAINTENANCE GUIDE

Stainproof SDX™ carpets from Belgotex Carpets®

- Are totally colourfast
- Are resistant to rot, mildew and mould and don't fuzz or shed

With a ***Stainproof SDX™*** carpet from Belgotex Carpets® an equal mixture of clear household bleach and water is all you need to make most ordinary household stains disappear forever.

Even “nightmare” stains like tomato sauce, red wine and coffee are no longer a problem. There's no more rubbing, cleaning, cleaning bills or expensive detergents when those unavoidable spills happen.

Before trying to remove dirty marks from your carpet it's important to know whether they are stains or 'soiling'.

- Staining is the discoloration of carpet fibres caused when pigment from a substance like coffee or red wine leaves residue in the carpet. Before tackling a stain, check what has caused it and follow the correct procedure from the chart overleaf. Remember, these stain removal procedures are for carpets made from ***Stainproof SDX™***.
- Soiling is caused by dirt, dust, cigarette ash, and other particles that settle on a carpet during normal use. If soiling isn't removed regularly, the particles can cause friction at the base of the carpet and weaken the fibres, causing loss of pile height and density and a dull appearance. Regular maintenance is the best way to keep your carpet free of soiling and looking great.
- Vacuum frequently, thorough vacuuming removes dirt particles, which dull the carpet's appearance and cause damage to the fibres
- Make sure your vacuum cleaner is in good working order and remember to change dust bags and clean filters regularly
- For general soiling such as dust, dirt and cigarette ash, vacuum at least once a week
- Heavy traffic areas like stairs and corridors should be vacuumed daily
- Place walk-off mats at all entrances – ask your carpet dealer for ***NEXUS Grimebuster™*** walk-off mats
- Clean or change your walk-off mats regularly
- Use carpet protectors under heavy furniture or furniture with castors
- Rearrange your furniture every few months to change wear patterns
- When your carpet appears dirty even after vacuuming, it's time for a professional cleaning

B.

belgotex.co.za

20 Chesterfield Road, Willowton,
Pietermaritzburg, 3201, South Africa
PO Box 3228, Pietermaritzburg, 3200

hello@belgotex.co.za +27 (0)33 897 7500
Belgotex Floorcoverings (Pty) Ltd | Reg. No. 1982/004864/07
Directors Frank Moffat, Steve Truter, Jade Peter, Edward Colle



- Consult a professional cleaner for the best method of cleaning
- To validate the Belgotex Carpets® 5-year Stainproof warranty, periodic professional cleaning is required

Important: Use off-the-shelf carpet shampoos with caution. Many of these products leave a sticky detergent residue that causes rapid soil build up. Make sure that these products are thoroughly rinsed out of the carpet with water.

- The faster you act, the more successful the results
- First, remove as much of the foreign material as possible: carefully scrape off thick or sticky material with a spoon, vacuum up crusty pieces if it is dry, or blot with a white paper towel if the stain is wet.
- Identify the stain and refer to the stain removal chart overleaf before you begin.
- **Never scrub a stain!**
- If stains are more than a month old, apply the foam from a diluted solution of dishwashing liquid to the stain using a white cloth. Leave for 2 minutes, then use clean water to remove all the dishwashing solution and continue with the relevant stain removal procedure.
- Never use any of the solutions in concentrations stronger than recommended and follow manufacturer's instructions.
- **Use acetone and dry-cleaning fluid in ventilated conditions only**
- Pet "accidents" and certain other stains may reappear, as a result of "wicking". If, after repeating the stain removal procedure, the stain continues to reappear, contact a professional carpet cleaner for assistance
- If a stain cannot be identified or is not listed in this guide, first use Procedure 1. If the stain shows no sign of being removed, try procedure 2. If the stain is still visible, try Procedure 3. If the stain does not respond to any of these procedures contact Belgotex Floorcoverings' Marketing Services Department on (033) 897 7500

B.

belgotex.co.za

20 Chesterfield Road, Willowton,
Pietermaritzburg, 3201, South Africa
PO Box 3228, Pietermaritzburg, 3200

hello@belgotex.co.za +27 (0)33 897 7500
Belgotex Floorcoverings (Pty) Ltd | Reg. No. 1982/004864/07
Directors Frank Moffat, Steve Truter, Jade Peter, Edward Colle

Stain Removal Chart

PLEASE NOTE: The procedures outlined in this guide could damage carpets that are not made from Stainproof SDX™. Before trying these cleaning methods on any carpet, please ensure that it is a genuine Stainproof SDX™ carpet from Belgotex Carpets®.

Type of stain	Procedure	Removal method
Ball Point Pen Ink	2	<p>1. Bleach and Water</p> <ul style="list-style-type: none"> Mix a solution of 50% clear household bleach and 50% water in a spray bottle Note: Use only clear, pure household bleach containing no additives. Perfumed Bleach can be used. Remove as much of the stain as possible by blotting or scraping up. Spray with solution directly onto the carpet. <p>DO NOT OVER-WET</p> <ul style="list-style-type: none"> Blot carpet surface, working from the outside of the stain to the centre. Repeat until the stain disappears. Spray with clean water and blot until all bleach is removed. To absorb any remaining moisture, use folded white paper towels weighted down with a heavy non-staining object. When completely dry, vacuum to restore pile texture. <p>2. Pure Acetone</p> <ul style="list-style-type: none"> Remove as much of the stain as possible by blotting or scraping up. Apply a small amount of pure acetone to a white cloth and work in gently. <p>DO NOT OVER-WET</p> <ul style="list-style-type: none"> Blot carpet surface, working from the outside of the stain to the centre. Repeat until the stain disappears. To absorb any remaining moisture, use folded white paper towels weighted down with a heavy non-staining object. When completely dry, vacuum to restore pile texture. <p>3. Dry-cleaning fluid</p> <p>Follow the exact procedure as stipulated in 2, substituting dry-cleaning fluid for acetone. Please note: Never apply dry-cleaning fluid directly to a carpet.</p>
	1	
Beetroot Juice	1	
	1	
	1	
Chocolate	1	
Chocolate Sauce	1	
Coffee	1	
Cola/Fizzy Drinks	1	
Cooking Oil	1 & 3	
Correcting Fluid	2 & 3	
Curry Paste	1	
	1	
Engine Oil	3	
Fountain Pen Ink	1	
Food Colouring	1	
Grape Juice	1	
	1	
Grease	3	
Hair Dye	1 then 3	
Hot Chocolate	1	
Ink (washable)	1	
	1	
	1	
Juice Concentrate	1	
Kool Aid	1	
Lipstick	1 then 3	
Marking Pen Ink	3	
Mascara	1 then 3	
Mercurochrome	1	
	1	
Oil	3	
	1	
Mustard	1	
Nail Polish	2	
Peanut Butter	1	
Pencil Crayons	1	
Photocopy Ink	1 then 3	
	4	
Salad Dressing	1	
Shoe Polish	1	
Silver Polish	1	
Spaghetti Sauce	1	
	1	
Toilet Cleaner	2 or 3	
Tomato Sauce/Paste	1	
	1	
Vinegar	1	
Wax Crayons	2 or 3	
	1	

B.